

501-19

Trouble Shooting

PROBLEM

1. Is the light on in the transformer?



→
NO

SOLUTION

Check the power outlet and wire to transformer
Unplug for the 3 minutes, plug in again
Still no light?
Change the transformer

↓ YES

2. Is the desk at its lowest or up a bit (but not in top position)?
Move the desk down

→
NO

Change the power leg

↓ YES

3. Connect the motor to the transformer – very briefly
(Remove quickly!!)
Did the desk frame move?

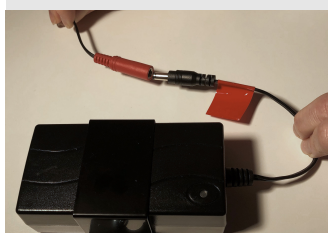


→
NO

Change the power leg

↓ YES

4. Connect the wires again (red/red) according to
assembly instruction



↓ YES

5. Check if the buttons are used correctly.
Does the frame work?
If a handset button is not responding then press it
very firmly a few times until you hear a slight click
and this will mean the micro switch is activated again
and the button should now work fine.
The handset does not need to be disconnected for
this process.



→
NO

Change the control panel