



501-37

Trouble Shooting

PROBLEM

- 1.** Is the light on in the transformer?



➔
NO

SOLUTION

Check the power outlet and wire to transformer
Unplug for the 3 minutes, plug in again
Still no light?
Change the transformer

↓ YES

- 2.** Lean in over the desk frame and add weight while pushing the down-button.
Will the desk go down?

➔
NO

No, go to no. 5

↓ YES

- 3.** Connect the motor to the transformer – very briefly
(Remove quickly!!)
Did the desk frame move?

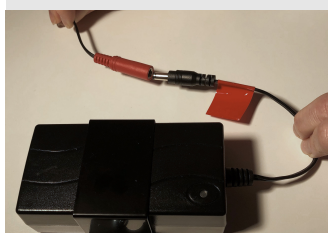


➔
NO

Change the power leg

↓ YES

- 4.** Connect the wires again (red/red) according to
assembly instruction



↓ YES

- 5.** Check if the buttons are used correctly.
Does the frame work?
If a handset button is not responding then press it
very firmly a few times until you hear a slight click
and this will mean the micro switch is activated again
and the button should now work fine.
The handset does not need to be disconnected for
this process.



➔
NO

Change the control panel